

heartbeatz QSG

Version History

Version #	Date	Author	Description
1	11/13/2019	Erin E	Initial QSG for heartbeatz
2	11/18/2019	Erin E	Updated QSG

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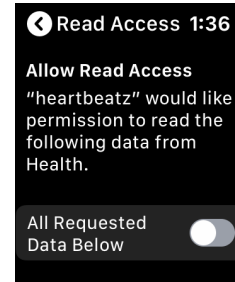
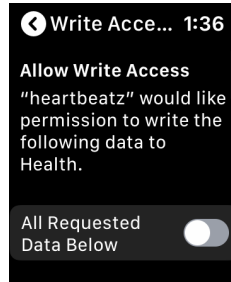
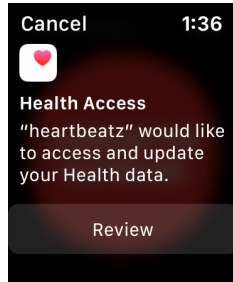
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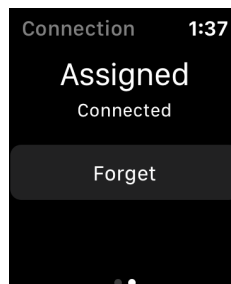
Getting started with your heartbeatz

Getting Started

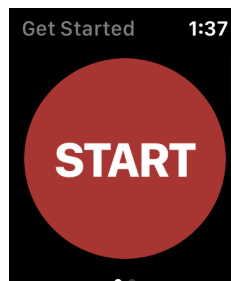
1. In the Watch app on the device you have your Apple Watch connected to, search for heartbeatz and download the app.
2. With your heartbeatz positioned close to your Apple Watch, open the heartbeatz app on your Apple Watch.
3. Accept the permissions regarding reading and writing Health data.



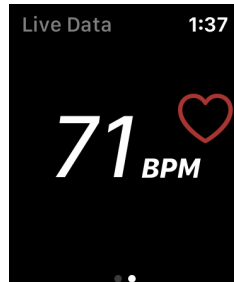
4. Following the prompts from the heartbeatz app, pair your heartbeatz to your Apple Watch.



5. Press "Start" when it appears in the heartbeatz app.



6. Wait approximately 5-10 seconds for your heartbeat to start updating in the heartbeatz app.



7. Once your heartbeat is updating in the heartbeatz app, heartbeatz will automatically connect to your fitness console and provide your heartrate information. You may need to position heartbeatz close to the console to initially pair.
8. After your workout is done, swipe right and select "END" to stop your heartbeatz from broadcasting your heartrate information.



Where to Keep heartbeatz

You should make sure your heartbeatz is within Bluetooth range of your Apple Watch, typically 30 to 50 feet. You should also make sure your heartbeatz is within 15-20 feet of your fitness equipment.

More Help!

For more help visit our Help Center at: npe-inc.zendesk.com

There you will find:

- More heartbeatz app features

221 North 1st. Street
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- FAQs

For Customer Support contact: support@npe-inc.zendesk.com